

ALAMEDA COUNTY RESOURCES

Crisis Support Services

1-800-309-2131

24 hours Crisis Line

Behavioral Health Services

1-800-491-9099

Drug & Alcohol Treatment

1-800-491-9099

**National Suicide
Prevention Lifeline**

1-800-273-8255

Crisis Text Line 24/7

Keyword: HOME

To: 741-741

Teen Text Line

Daily 4pm-11pm

Keyword: SAFE

To : 20121

EMERGENCY

9-1-1

For More Information:

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CATT

*Community Assessment and
Transport Team*



What is CATT?

The Community Assessment and Transport Team (CATT) is an innovative pilot program being created in collaboration with Alameda County Behavioral Health Care Services, Alameda Care Connect (Whole Person Care), Alameda County EMS Agency, Bonita House, and the County 911 ambulance provider, Falck in order to better serve those coping with behavioral health and substance abuse issues through on scene assessment and triaging of resource needs rather than the traditional transport of every client to either an emergency room or John George.

CATT will be a mobile unit, working out of a Chevy Tahoe (modified for CATT crew and client safety), staffed with an EMT (Falck employee), and a Licensed Behavioral Health Clinician. The goal is to have a total of 12 teams staffed 7 days a week. Coverage will begin in Oakland, San Leandro, Hayward, and Fremont the hours of coverage will be from 7:00 am to 11:00 pm.



How will CATT work?

CATT team will be able to provide medical and mental health assessment, management, transportation, and referral to individuals presenting with mental health / behavioral emergencies in the prehospital setting. The Licensed Clinician will be able to initiate a referral or place clients on a 5150 / 5585 hold. If a medical situation is suspected, the EMT will complete a medical evaluation to determine if advanced care/transport to an emergency department is needed. The goal of the program is to provide the care and services that will best meet the needs of the client, without utilizing ambulance transport, which is an expensive approach. It will also prevent clients who have no medical complaint from having to be transported to the emergency room. Clients instead would be transported by the team to a shelter, sobering center, wellness center, mental health facility, or any other designated destination appropriate for the client needs.

What kind of additional training will the CATT Team have?

In addition to the training required to become an EMT or a Licensed Behavioral Health Clinician, each CATT team member will receive at least 80 hours of training: 40 hours of Crisis Intervention Training and 40

hours of CATT specific curriculum focusing on behavioral health assessments, community resources, and client navigation.

How can I access CATT?

CATT will be dispatched by the Alameda County Regional Emergency Communications Center (ACRECC).

As 9-1-1 calls are received they are triaged and categorized by the dispatch center based upon the callers response to questions. If the nature of the call is behavioral health or substance abuse related and meets the criteria for CATT, a CATT unit will be dispatched instead of an ambulance.

CATT will only respond based on dispatch protocol and will not be available by direct request.

When will the CATT program begin?

The goal is to have the CATT program up and running by the third quarter of 2020.